

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

VIA FACSIMILE: 704-364-8320

March 1, 2001

Mr. Bill R. Morris
Director of Rates
Piedmont Natural Gas Company
P.O. Box 33068
Charlotte, NC 28233

Dear Mr. Morris:

The TRA has opened Docket No. 01-00147 – Natural Gas Billing Policy Review to incorporate the correspondence and data relating to the Energy Summit held on September 26, 2000. Please reference this docket in all future correspondence.

As the TRA continues to review this information and the effects of higher than expected natural gas prices on consumers, we request that you provide the following additional data by March 8, 2001, and on a continuing basis as indicated.

1. Provide the percentage of storage that remains in your inventory as of January 31, 2001, including LNG. (This information should be filed by month through April 2001.)
2. Provide, for the month of January 2001, the number of customers that were curtailed. When did their curtailment start and stop? Do you expect to curtail any customers during the coming months? (This information should be filed by month through April 2001.)
3. Do you foresee any problems serving your firm customers for the remainder of this heating season?
4. Explain how the current gas prices affect your base rates? Will your company experience any increase in its rate of return due to the increase in weather related sales volumes and the price of gas? Do any of your current tariff rates (customer charges or per therm rates) include gas cost components? If so, explain which rates and the amount of gas cost included.
5. When do you foresee your next PGA filing? Will your next PGA filing show a decrease over current levels? Below, provide the monthly balances in the Company's deferred gas cost account, showing the over or under collection each month. (This information should be filed by month through April 2001.)

Month	\$ (Over) Under Collection	\$ Cumulative Balance
October 2000		
November 2000		
December 2000		
January 2001		
February 2001		
March 2001		
April 2001		

6. Provide a "sample" copy of a customer's bill that shows special notes or information about high gas prices and how to obtain assistance or extended payment plans.
7. Does your company waive any late fees or charges as part of its payment plan options?
8. Are customers who have been late in making payments or disconnected for non- payment reported to an outside "credit agency?" Does your company contact a credit agency on slow or no pay customers?
9. Does the company have its own internal credit rating program? And if so, explain how it works and what happens to those late pay or no pay customers?

Your responses (14 Copies) should be directed to me. If you have any questions, please contact Mike Horne, Chief of the TRA's Energy and Water Division, at 1-800-342-8359, Ext. 174.

Sincerely,



David Waddell
Executive Secretary

DW:blp

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Sara Kyle, Chairman
Lynn Greer, Director
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460 James Robertson Parkway
Nashville, Tennessee 37243-0505

VIA FACSIMILE: 404-584-3489

March 1, 2001

Mr. William H. Novak
Director of Regulatory Analysis
AGL Resources
Dept. of Rates and Regulatory Affairs
P.O. Box 4569, Location 1324
Atlanta, GA 30302-4569

Dear Mr. Novak:

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David Waddell
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Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

VIA FACSIMILE: 615-771-9704

March 1, 2001

Mr. Mark Thessin
Vice President, Regulatory Affairs
United Cities Gas Company
810 Crescent Centre Drive, Suite 600
Franklin, TN 37067-6226

Dear Mr. Thessin:

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